

September 30, 2011

This year at the Northeast Ohio Apartment Association Key Awards, once again Burton Carol Management was the standout winner. With one year under Burton Carol's management, Crossings Village was given the honor of PROPERTY OF THE YEAR. Out of more than 100 entries, Crossings Village shined!! Congratulations to the staff. This is the third PROPERTY OF THE YEAR award for Burton Carol Management in the past four years! Two of the properties happen to be managed by Resident Manager April Markley and ALL three are properties that fall under Regional Property Manager Sandy Olczak. Congratulations on a great achievement.

In addition, this year, for the second year in a row a Burton Carol associate took the Customer Service Hero award. There is only one winner from the many entries that management companies submit on certain standouts. Congratulations to Char Weitzel who made the judges job very easy!!! She was up against approximately a dozen candidates. Both Crossings Village and Char Weitzel are featured this month on the Burton Carol Management website.

Congratulations also go out to Platinum Award winners Victoria Plaza and Woodgate Village Apartments. This was the second year in a row that Woodgate Village took its category's highest award, and Victoria Plaza was last year's Property of the Year!

All of the winners will be printed in the next issue of the NOAA Suites Magazine.